



NAMIBIA UNIVERSITY OF SCIENCE AND TECHNOLOGY

FACULTY OF HUMAN SCIENCES

DEPARTMENT OF COMMUNICATION

QUALIFICATION: BACHELOR OF COMMUNICATION	
QUALIFICATION CODE: 07BACO	LEVEL: 6
COURSE CODE: GDC621S	COURSE NAME: GROUP DYNAMICS AND COMMUNICATION
SESSION: JUNE 2019	PAPER: 1 OF 1
DURATION: 3 HOURS	MARKS: 75
FIRST OPPORTUNITY EXAMINATION	
EXAMINER(S)	DR. H. MAPUDZI MR. C. MATENGU
MODERATOR:	MR. M. MHENE
INSTRUCTIONS	
Answer THREE (3) questions ONLY . Write clearly and neatly. Number the answers clearly.	

PERMISSIBLE MATERIALS

Examination question paper

Examination script

THIS PAPER CONSISTS OF 2 PAGES (INCLUDING COVER PAGE)

Question 1**[25 marks]**

- a) Describe, using appropriate examples, how the following THREE factors characterise a team's success [9 marks]
- i) Task completion
 - ii) Social relationships
 - iii) Individual benefit
- b) Explain eight (8) characteristics of a successful team [16 marks]

Question 2**[25 marks]**

Using relevant examples, critically analyse the five approaches to conflict resolution.

Question 3**[25 marks]**

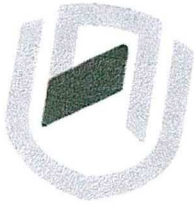
- a) Discuss the three approaches to group decision-making. In your discussion, describe the advantages and disadvantages of each approach [15 marks]
- b) Discuss the factors which can contribute to the inability of a group to make good decisions [10 marks]

Question 4**[25 marks]**

According to Levi (2007) teams use various types of power to influence one another and the team.

- a) Define the concept of 'power' (4 marks) and, using examples, discuss the two main types of power. (18 marks)
- b) In your understanding, what is the advantage of empowerment for both individual and teams? (3 marks)

END OF EXAMINATION



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